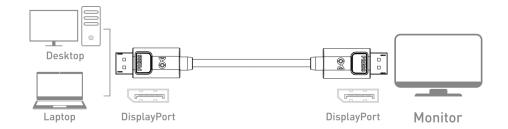


# 4K DisplayPort™ Cable



- 1) Connect one end of the DisplayPort cable to the computer or video graphics card
- 2) Connect the other end of the cable to the monitor with DisplayPort
- Select the DisplayPort input setting from the menu of the connected monitor
- 4) Select a compatible video resolution and refresh rate from the computer
- 5) Adjust the computer audio output settings

## **Connection Notes**

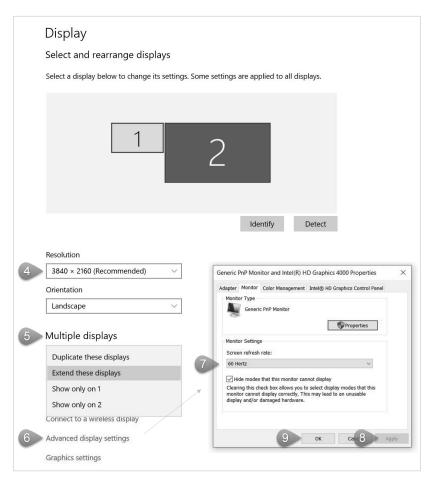
- !! DEPRESS THE LATCH on the DisplayPort connector to avoid damage when unplugging !!
- DUAL MODE DP++ support required from the graphics card or an active adapter required
- VIDEO RESOLUTION up to 4K x 2K (3840x2160 @ 60Hz) including 2K (2560x1440 @ 60/144Hz) and HD (1920x1200 @ 60/144Hz)
- 4K COMPATIBLITY requires a 4K equipped computer and display
- AUDIO SUPPORT for LCPM, DTA, and Dolby Digital with compatible equipment
- DPCP COMPATIBLE for viewing protected video content
- Compatible with a USB-C to DisplayPort adapter

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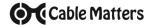


# Video Settings in Windows

- 1) Connect the cable to both ends
- Select the DisplayPort input from the connected display menu
- 3) Search for **Display** in Windows
- 4) Select the video **Resolution** (if needed)
- Change display settings
  System settings
- 5) Select to **Duplicate** or **Extend** the display
  - Note: Click and drag the program to the display in Extended Mode
- 6) Select Advanced display settings and select the Display adapter properties
- 7) Select the **Monitor** tab and adjust the **Screen refresh rate** (if needed)
- 8) Click Apply to save the settings
- 9) Click **OK** to exit the menu

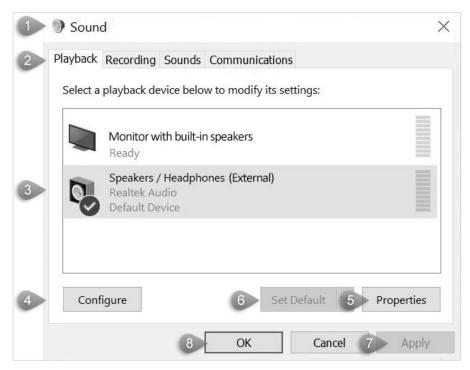


Contact support@cablematters.com for questions



## **Audio Settings in Windows**

- 1) Search for **Sound** in Windows
- 2) Select the Playback Tab
- 3) Select the monitor with *DisplayPort* audio or external speakers
- 4) Click on the **Configuration** button to adjust the audio channels
- 5) Click on the **Properties** for advanced settings
- 6) Click Set Default
- 7) Click **Apply**
- 8) Click **OK** to save the settings
- 9) Adjust the volume at the connected display (if needed)



- Check that your computer volume is not MUTED or extremely low
- Verify that your display supports audio or connect external speakers



## **Troubleshooting Tips**

### **CABLING**

- · Check that all cable connections are secure
- Inspect the cable to check that no pins are damaged or bent
- Test the cable with a different port or computer, if possible

## **COMPUTER SOURCE**

- Check for updated OS and video graphics card drivers
- Try different video resolution and refresh rate settings supported by the monitor
- Check that the output audio is set and not muted
- Reboot the computer after making multiple changes

#### CONNECTED DISPLAY

- Select the DisplayPort input from the connected monitor menu
- Select a video resolution and refresh rate supported by your computer
- Check for firmware updates and troubleshooting notes from the display manufacturer
- Adjust the volume from the display menu

# View other DisplayPort Cable products at www.cablematters.com



**Customer Support and Contact Information** Cable Matters offers lifetime technical support as an integral part of our commitment to provide industry leading solutions.

Contact us at wholesale@cablematters.com for large volume discount pricing.

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